

'Traffic Light' visiting protocols for residential care

At Red and Orange:		At all Traffic Light settings:
<ul style="list-style-type: none"> ✓ Visiting to be for one hour within the care home visiting hours and by appointment only. ✓ Two visitors per appointment if visiting in the resident's room, and four if visiting outside. ✓ Designated visiting areas per visitor vaccination status, with visits to occur outside whenever possible. ✓ Special exemptions will be granted under Red and Orange where the resident is critically ill or dying. 		<ul style="list-style-type: none"> ✓ All visitors to scan the QR code, sign into the Visitor Management System, have their temperature checked, provide evidence of their vaccination status, and be wearing a medical/surgical mask. ✓ No visitor will be allowed on site who is unwell/symptomatic, under investigation of COVID-19 or is a close contact of someone who is under investigation for COVID-19 or a confirmed COVID-19 case.
	Visiting/access to care home	Infection prevention precautions
Vaccinated visitors	✓ (see conditions)	<ul style="list-style-type: none"> • Rapid Antigen Test (RAT) to be undertaken onsite if necessary • wear a medical/surgical mask at all times unless eating • remain 1 metre apart from the resident
Unvaccinated visitors	✓ (see conditions)	<ul style="list-style-type: none"> • RAT required • wear full PPE including N95 mask • remain 2 metres apart from the resident throughout • visits to occur in a designated area outside
Children <12	✓ (see conditions)	<ul style="list-style-type: none"> • RAT required
Residents	Social leave off-site permitted with declaration from family as to actions to be taken to protect the resident	<ul style="list-style-type: none"> • RAT required on return from social leave with family • 2 metre distancing between residents within care home • van trips/outings may commence with restrictions • masks to be worn on all outings (van trips) and buggy rides
Health/beauty service providers & volunteers <i>Visiting entertainers not permitted</i>	✓	<ul style="list-style-type: none"> • all infection prevention / safety protocols to be observed • volunteers to complete SelwynLearn e-module and remain 2 metres apart from residents • beauty/grooming services available to vaccinated clients only
Vaccinated visitors	✓ (see conditions)	<ul style="list-style-type: none"> • RAT if necessary • visiting can occur in the resident's room or outside, not in a communal area • medical/surgical masks to be worn in common areas • if coming from a Red zone, follow the Red protocols
Unvaccinated visitors	✓ (see conditions)	<ul style="list-style-type: none"> • RAT required • visiting to take place in a designated area outside • wear an N95 mask if coming from a Green or Orange zone; if visiting from a Red zone, follow the Red protocols
Children <12	✓ (see conditions)	<ul style="list-style-type: none"> • RAT required • if coming from a Red zone, follow the Red protocols for visitors
Residents	Social leave off-site permitted with declaration from family as to actions to be taken to protect the resident	<ul style="list-style-type: none"> • RAT required on return from social leave with family • 1 metre distancing between residents within care home • van trips/outings continue with restrictions • masks to be worn on all outings (van trips) and buggy rides
Health/beauty service providers, volunteers and visiting entertainers	✓	<ul style="list-style-type: none"> • all infection prevention / safety protocols to be observed • volunteers to complete SelwynLearn e-module and remain 1 metre apart from residents • beauty/grooming services available to vaccinated clients only
Vaccinated visitors	✓ (see conditions)	<ul style="list-style-type: none"> • no restrictions on visitor numbers • visits can take place in resident's room or in communal areas • if coming from an Orange or Red zone, follow the relevant protocols
Unvaccinated visitors and children <12	✓ (see conditions)	<ul style="list-style-type: none"> • visits to take place in a designated area outside • wear an N95 mask if coming from a Green zone; if visiting from an Orange or Red zone, follow the relevant protocols
Residents	Social leave permitted without restrictions	<ul style="list-style-type: none"> • no physical distancing required between residents • activities and van trips/outings continue • masks to be worn in the van unless all passengers are from the same bubble. The driver must always wear a mask
Health/beauty service providers, volunteers and visiting entertainers	✓	<ul style="list-style-type: none"> • all infection prevention / safety protocols to be observed • mask to be worn at all times; physical distancing not required • unvaccinated users of beauty/grooming services (not healthcare) to wear mask and maintain 1 metre distancing